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*Our twenty-sixth season of prominent speaker programs*

*April 2011*

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## H. Edward Hanway

*Chairman Emeritus*

*CIGNA Corporation*

*Naples Beach Hotel, Everglades Dining Room*

Friday, April 8, 2011



H. Edward Hanway, Chairman Emeritus of CIGNA Corporation, served in the role of chairman and chief executive officer of CIGNA Corporation from 2000 through year end 2009. Prior to holding those positions, Mr. Hanway served the company for a year as president and chief operating officer. From 1996 to 1999, he served as president of CIGNA HealthCare, and from 1989 to 1996, as president of CIGNA

International.

Mr. Hanway joined Insurance Company of North America (INA), a CIGNA predecessor company, in 1978 as assistant controller, and was appointed to management and executive roles of increasing responsibility through the merger in 1982 of INA and Connecticut General, which formed CIGNA. In addition to serving as an active member of America's Health Insurance Plans, he served on the board of directors of the Alliance for Health Reform and is past chairman of the Council for Affordable Quality Healthcare. Mr. Hanway is an outspoken advocate at the national level for greater transparency in the health care quality and cost information available to consumers and a strong proponent of national quality standards for health care providers. He is recognized as a leader in the effort to improve the quality, accessibility and affordability of health care in the United States.

Through the years, Mr. Hanway has been active in a wide range of issues and initiatives associated with children's health, education and international business. He currently serves on the board of Marsh & McLennan Companies, Inc., as well as on the board of advisors of the March of Dimes Foundation, and on the board of trustees of Loyola College of Baltimore and Drexel Neumann

Josephine A. Morse  
 J. Richard Munro  
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 Linda H. Ottenad  
 James A. Pilon  
 Richard M. Rogan  
 John E. Sampson  
 John M. Stafford  
 Thomas B. Wheeler  
 Lisa D. Zack

## PAST PRESIDENTS

### Founder

William S. Gentry  
**1985**  
 Leonard F. Llewellyn  
**1986**  
 Brenda C. Wilson  
**1987**  
 Robert D. Stakich  
**1988**  
 Corbin A. Wyant  
**1989**  
 Tom Shea  
**1990**  
 Alan R. Korest  
**1991**  
 John T. Duffner  
**1992**  
 Joe B. Cox  
**1993**  
 William C. Sinclair  
**1994**  
 John M. Passidomo  
**1995**  
 Donald J. York  
**1996-1997**  
 Raymond Mueller  
**1997-1998**  
 R. James Harvey  
**1998-1999**  
 Carol E. Girardin  
**1999-2000**  
 Thomas E. Ingram  
**2000-2001**  
 Linda C. Flewelling  
**2001-2002**  
 Edwin J. Putzell Jr.  
**2002-2003**  
 L. Lindsey Halstead  
**2003-2004**  
 William E. Hogle  
**2004-2005**  
 Richard I. Wilson  
**2005-2006**  
 Carl J. Kuehner  
**2006-2007**  
 W. Wallace Abbott  
**2007-2008**  
 Malcolm B. Chancey Jr.  
**2008-2009**  
 Alan M. Horton  
**2009-2010**

Academy. Mr. Hanway also served on the board of directors of The Philadelphia Orchestra, and was a member of The Business Roundtable and the Eisenhower Exchange Fellowships.

A member of the Pennsylvania and American Institutes of Certified Public Accountants, Mr. Hanway graduated from Loyola College of Baltimore (B.A., 1974) and Widener University (M.B.A., 1984).

## Speaker Questions

Due to the complexity of the health care industry, Mr. Hanway will be speaking for less than thirty minutes so that as many member questions as possible can be answered. If possible, please consider your questions for Mr. Hanway in advance.

## Guest Ticket Request for April 8, 2011 H. Edward Hanway

To place a request for one guest ticket please submit to [email@theforumclub.org](mailto:email@theforumclub.org). If guest tickets are available, requests are processed in order of receipt and must be received by **April 1st**. They will be mailed by that date and you will be billed \$40, or notified if there is no space.

### Tickets are Non-exchangeable and Non-refundable

## SURVEY RESULTS

*This spring we sent our first electronic survey to the Forum Club membership. This short survey of six questions, and a place to leave comments, has received almost 190 responses to as of today. We thought you might enjoy knowing the results.*

- 1.) What is your satisfaction with the Speakers' topics?  
Very satisfied and satisfied: 96%
- 2.) How long have you been a member of the Forum Club?  
1-2 years 15.6%, 3-5 years 22.1%, 5-10 years 20%  
and over 10 years 40.5%
- 3.) How many luncheons do you normally attend each season?  
9-10 48.6%, 5-8 43.2%, less than 3 1.6%
- 4.) Have you ever visited the Forum Club website?  
Yes 61%, No 36.7%
- 5.) How often have listened to our speakers' audio presentations on our website?  
Never 80%, Once 9.7%, 3-5 times 8.6%
- 6.) Should the Club establish a video archive on our website of our speakers' presentations if the impact on the annual dues is in the neighborhood of \$20?  
Yes 32.4% No 62.7%

Wade F. Keller

**2010-2011  
SPEAKER  
PROGRAM**

**THOMAS J.  
DONOHUE**  
November 5, 2010  
President & CEO  
U.S. Chamber of  
Commerce

**JOHN W. ROWE**  
November 19, 2010  
Chairman & CEO  
Exelon Corporation

**DIANE HESSAN**  
December 10, 2010  
President & CEO  
Communispace

**JOHN D.  
NEGROPONTE**  
January 7, 2011  
Former Deputy Secretary  
of State, Director of  
National Intelligence,  
and U.S. Representative  
to the UN

**HALEY BARBOUR**  
January 28, 2011  
Governor of Mississippi

**J. CHRISTOPHER  
FLOWERS**  
February 18, 2011  
Founder, J.C. Flowers &  
Co.

**RONALD A. DePINHO**  
February 25, 2011  
Professor of Medicine,  
Harvard Medical School

**DENISE MORRISON**  
March 11, 2011  
Senior Vice President &  
President, North America  
Soup, Sauces &  
Beverages, Campbell's

**ROBERT S. MILLER**  
March 25, 2011  
Chairman, AIG

**H.  
EDWARD HANWAY**  
April 8, 2011  
Former President,

*We also had over 50 members who provided a wide range of additional comments and suggestions, the great majority of which were extremely positive regarding the Forum Club staff, our programs and our overall meetings. There were also several suggestions of where we may improve. Our staff and Board will address these; and improvements will be made where possible. We hope that you enjoyed the survey and we appreciate your time and responses.*

*Sincerely, Tom Bringardner, Membership Committee Chair*

**MISSION STATEMENT**

The Forum Club's mission is to:

- *Provide a congenial meeting atmosphere for members to enjoy prominent speakers in fields such as academia, business, economics, finance, government, health, international relations, media and the arts, science and technology*
- *Promote the highest civic, moral and ethical standards*
- *Share the "Forum Club Experience" with outstanding high school students in Collier County*
- *Provide scholarships to Collier County high school students*

**INQUIRIES**

Forum Club of Southwest Florida, Inc.  
1100 Fifth Avenue South  
Suite 201  
Naples, FL 34102  
(239) 436-3574

[www.TheForumClub.org](http://www.TheForumClub.org)  
[Email@TheForumClub.org](mailto:Email@TheForumClub.org)

Chairman & CEO,  
CIGNA Corporation



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